

# 04 | Model Governance Standard

Financial-services AI governance engagement

|                  |                                                                                                      |
|------------------|------------------------------------------------------------------------------------------------------|
| Engagement type  | Simulated portfolio case study                                                                       |
| Organization     | CedarBridge Financial, fictional mid-sized consumer lender and digital bank                          |
| Scope            | Enterprise AI and model governance across credit, fraud, customer service, marketing, and operations |
| Primary scenario | CreditPath consumer credit underwriting model and ClearSignal fraud-AI vendor                        |

This artifact uses fictional systems and synthetic data. It is designed to show governance judgment, model-risk discipline, consumer-protection awareness, and operational evidence rather than to represent any real company or vendor.

## Purpose

This standard defines required lifecycle controls for model development, validation, implementation, use, monitoring, change management, and decommissioning. It applies to bank-owned models and third-party model outputs used in CedarBridge processes.

## Lifecycle control requirements

| Development                   | Document business purpose, conceptual design, target population, assumptions, intended output, known limitations, data source controls, feature approval, explainability method, and adverse-action reason strategy where relevant. | Model development document, data dictionary, feature log, explainability memo, limitation register. |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| Pre-implementation validation | Validate conceptual soundness, data quality, implementation quality, performance, sensitivity, limitations, outcomes, fair-lending/consumer impact, and user acceptance.                                                            | Independent validation report, remediation tracker, approval memo.                                  |
| Implementation                | Confirm production code, access controls, monitoring feeds, fallback process, user training, model-card publication, and issue logging.                                                                                             | Implementation checklist, release notes, access review, UAT sign-off.                               |
| Use                           | Define authorized users, permitted decisions, prohibited uses, override rules, output interpretation, human-review duties, and escalation path.                                                                                     | User guide, training log, override record template, control attestation.                            |
| Monitoring                    | Track performance, drift, stability, data quality, outcomes, fairness, complaints, overrides, incidents, and vendor changes.                                                                                                        | Monitoring dashboard, monthly review minutes, issue log.                                            |
| Material change               | Classify changes and require retesting, approval, communication, and rollback plan.                                                                                                                                                 | Change request, test results, approval evidence, rollback evidence.                                 |
| Decommissioning               | Retire model safely, preserve records, disable feeds, confirm data retention/deletion, and notify impacted users.                                                                                                                   | Decommissioning checklist, archive, deletion certificate.                                           |

## Minimum documentation package

- Model card or model risk assessment.
- Development and use documentation.
- Data and feature risk assessment.
- Validation report and limitation register.
- Implementation checklist and user guide.
- Monitoring plan with thresholds and issue management.
- Change log, approvals, and production release notes.
- Third-party due diligence and contract controls when vendor-supplied or vendor-enabled.

## Independence and challenge

| Model development           | Data Science / Credit Risk   | Model Risk Management                                |
|-----------------------------|------------------------------|------------------------------------------------------|
| Fair-lending analysis       | Credit Risk Analytics        | Compliance / Fair Lending                            |
| Security and privacy review | Engineering / Product        | Information Security / Privacy                       |
| Vendor review               | Business owner / Procurement | Third-Party Risk, Legal, Security                    |
| Production approval         | Business owner               | AI Risk Committee / Executive Risk Committee by tier |

## Material-change triggers

| New or materially revised data source | Data/feature review, privacy review, performance retest, fairness/outcomes check. |
|---------------------------------------|-----------------------------------------------------------------------------------|

| Model algorithm change or retraining outside approved cadence | Validation scope decision, back-testing, sensitivity analysis, deployment approval. |
|---------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Expanded product, geography, customer segment, or channel     | Reclassification, consumer-impact review, control update.                           |
| Performance degradation beyond threshold                      | Incident or issue review, root-cause analysis, remediation, possible pause.         |
| Vendor version update                                         | Vendor evidence review, change-impact assessment, production approval.              |

## Credit decision explainability and adverse-action procedure

When a model contributes to a negative credit decision, the model owner must demonstrate that CedarBridge can produce specific, accurate, and consumer-understandable principal reasons. Generic references to proprietary scores or internal standards are not sufficient. Reason codes must be traceable to validated model drivers, reviewed for accuracy, and monitored through complaint and quality-assurance sampling.

## Reference basis

This simulated package is informed by the 2026 Revised Guidance on Model Risk Management issued by the Federal Reserve, OCC, and FDIC, NIST AI RMF 1.0, the CFPB circular on adverse-action notices for complex credit algorithms, CFPB guidance on specificity of adverse-action reasons, and the 2023 interagency guidance on third-party relationships. These references are used as design inputs for a portfolio artifact, not as legal advice.