

PIYA MITRA

RESPONSIBLE AI & AI GOVERNANCE | HUMAN-CENTERED RISK & GOVERNANCE

San Francisco Bay Area | piyamitra.com | <https://www.linkedin.com/in/piyamitra1/>

PROFESSIONAL PROFILE

Responsible AI and AI governance practitioner with 20+ years of leadership experience across nonprofit operations, community building, advocacy, communications, and program design. Brings a human-centered approach to AI governance, with hands-on portfolio work applying the NIST AI Risk Management Framework, EU AI Act requirements, AI impact assessment, human oversight, risk classification, controls, vendor risk, and lifecycle monitoring. Founder and former Executive Director of a nonprofit that scaled from one school to approximately 150 schools and reached 60,000 children; also built and led two community platforms reaching 16,000+ members combined.

CORE EXPERTISE

AI Governance Operating Models

NIST AI RMF

EU AI Act & Article 4

AI Impact Assessment

AI Risk Classification

Human Oversight

Risk Registers & Controls

Vendor / Third-Party AI Risk

AI Literacy & Training

Bias & Contextual Harm

Monitoring & Escalation

Stakeholder Governance

SELECTED RESPONSIBLE AI & GOVERNANCE WORK

EU AI Act Organizational AI Literacy Program | *Portfolio Project, 2026*

Designed a role-based AI literacy program for a simulated U.S. organization operating in the EU, aligning training, competency, evidence, human oversight, escalation, and ongoing review with Article 4 requirements.

AI Governance Readiness Assessment | *Portfolio Project, 2026*

Built an enterprise assessment methodology spanning AI inventory, risk classification, NIST AI RMF alignment, governance gaps, risk register, controls, decision rights, executive reporting, and a 90-day roadmap.

Employment AI Governance Pack | *Simulated Enterprise Engagement, 2026*

Developed a nine-part governance pack covering charter, inventory, risk classification, validation, adverse-impact assessment, model documentation, vendor due diligence, controls and evidence, and monitoring.

NorthStar Hospital System | *Simulated Healthcare Engagement, 2026*

Designed a lifecycle governance model for clinical, administrative, employee, and patient-facing AI: Inventory > Classify > Assess > Control > Monitor > Respond > Decide. Addressed patient safety, sensitive data, human judgment, vendor changes, and pause authority.

CedarBridge Financial | *Simulated Financial Services Engagement, 2026*

Developed an enterprise framework covering AI inventory, model governance, risk registers, third-party risk, control testing, monitoring, escalation, documentation, and executive oversight.

BrightBridge Learning International | *Simulated Nonprofit Engagement, 2026*

Designed an AI governance model focused on child safety and rights, sensitive data, manipulation risk, accessibility, inclusion, vendor transparency, cross-border considerations, human review, and safeguarding.

Domestic Violence Safe AI Response Project | *Applied Advocacy & Governance Project, 2026*

Developed a survivor-centered framework for evaluating AI responses to domestic violence disclosures, with emphasis on safety, privacy, harmful assumptions, context, human escalation, and the boundaries of automated support.

PROFESSIONAL EXPERIENCE

Founder & Community Strategist | East Bay Tea Societea

San Francisco Bay Area | 2024-Present

- Founded and grew a 3,000+ member community centered on in-person connection, cultural exchange, and global tea traditions.
- Designed community policies, event standards, vendor expectations, moderation practices, participation guidelines, and member-safety processes.
- Lead member engagement, communications, partnerships, programming, and organizational decision-making across digital and in-person activities.

Founder & Moderator | Bay Area Moms Community

San Francisco Bay Area | Ongoing

- Founded and manage a regional parent community of 13,000+ members.
- Established moderation standards, community policies, member-support practices, conflict resolution, and safety expectations for a large peer community.

Content Strategist | Santa Clara Valley Chapter, California Association of Marriage and Family Therapists

2023-2024

- Developed multi-channel communications supporting professional education, member engagement, CE events, organizational initiatives, and community programs.
- Translated specialized subject matter into accessible website, email, social, and event content for professional audiences.

Lead Marketing Coordinator | McDowall Cotter APC

2022-2023

- Led content, email, webinar, social, website, and digital marketing initiatives for a professional-services organization.
- Used audience insights and campaign performance data to refine messaging, educational campaigns, and client engagement.

Founder & Executive Director | Induz

San Francisco Bay Area | 2004-2021

- Founded and led a nonprofit expanding children's access to global arts and cultural education; scaled programming from 1 school to approximately 150 schools and reached approximately 60,000 children.
- Built partnerships with schools, libraries, YMCA programs, Playworks, artists, educators, volunteers, and community organizations.
- Led strategy, fundraising, program development, partnerships, communications, operations, volunteer leadership, and international initiatives connected with Kenya, Haiti, Colombia, and India.

EDUCATION & PROFESSIONAL DEVELOPMENT

BA, English Literature - Lucknow University | Digital Media Marketing - UC Berkeley Extension

NIST AI Risk Management Framework Training (2026) | University of Virginia: AI in Marketing | Prompt Engineering | HubSpot Content | Mailchimp Automation

Additional: AI governance and Responsible AI study covering EU AI Act, GDPR-related AI governance, AI impact assessment, human oversight, risk controls, and organizational accountability.